SecureCore®
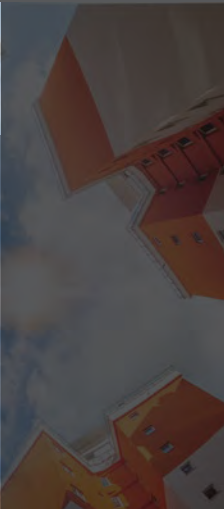
Disaster Planning & Recovery Solutions

securecore.com

(866)-630-6600

A technology solution for today and tomorrow's disasters

How prepared are your employees for a disaster?

Is your emergency plan easily accessible and up to date?

What happens when your manager or supervisor leaves?

Your disaster plan walks out the door!

...And Then A Disaster Occurs

Slow or misguided action from the community staff can cause **additional damage**, **increased repair costs**, and **safety hazards** for staff and residents.

SecureCore®
Disaster Planning & Recovery Solutions

Always On

We put your
Emergency Plans
in your pocket!

With SecureCore, your
business and communities
are prepared, and have
the guidance needed to
act fast and begin your
recovery.

What Is SecureCore?

A technology solution:
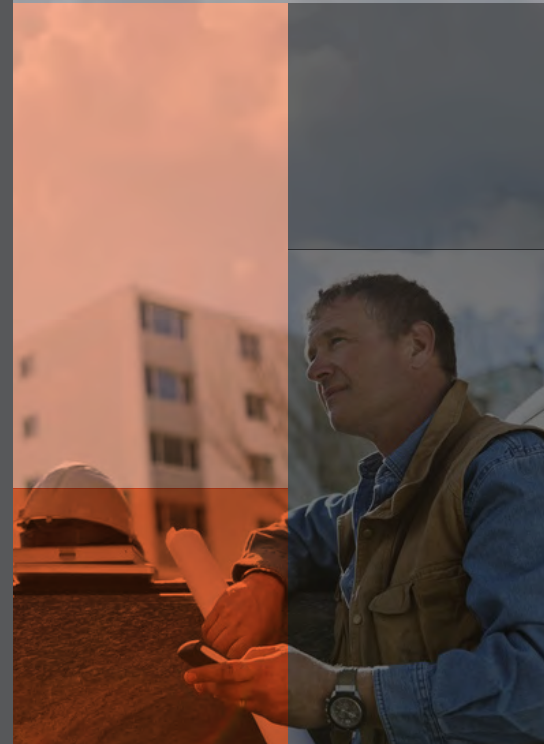Full-service disaster planning solution with a technology backbone.

A tool for training:
In-person and electronic training for disaster management and property maintenance.

A provider of expedited emergency response:
As a SecureCore customer, you would receive priority response for emergency services from our sister company, RestoreCore.
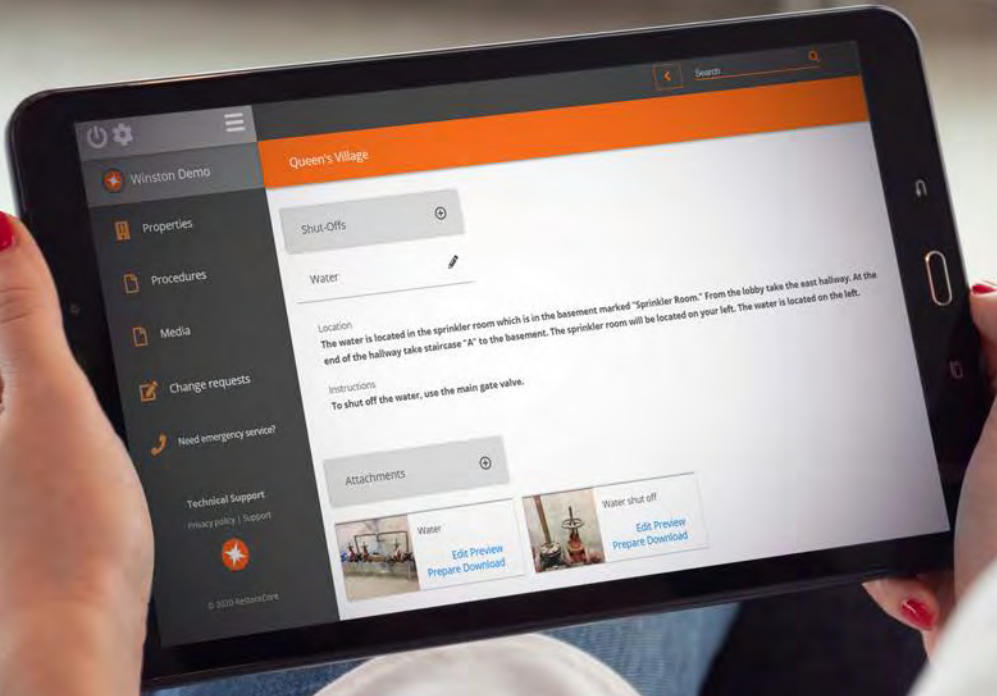
A Technology Solution

The SecureCore App is...

- Immediately accessible through Mobile & Web
- Available Online or Offline - 100% of the time.
- Simple to use and Easy to navigate.

Our disruption-proof mobile application is **designed for everyone**, regardless of their comfort level with technology, and offers **customizable actionable plans** for every emergency.

Search

Queen's Village

Shut-Offs

Water

Location
The water is located in the sprinkler room which is in the basement marked "Sprinkler Room." From the lobby take the east hallway. At the end of the hallway take staircase "A" to the basement. The sprinkler room will be located on your left. The water is located on the left.

Instructions
To shut off the water, use the main gate valve.

Attachments

Water
Edit Preview
Prepare Download

Water shut off
Edit Preview
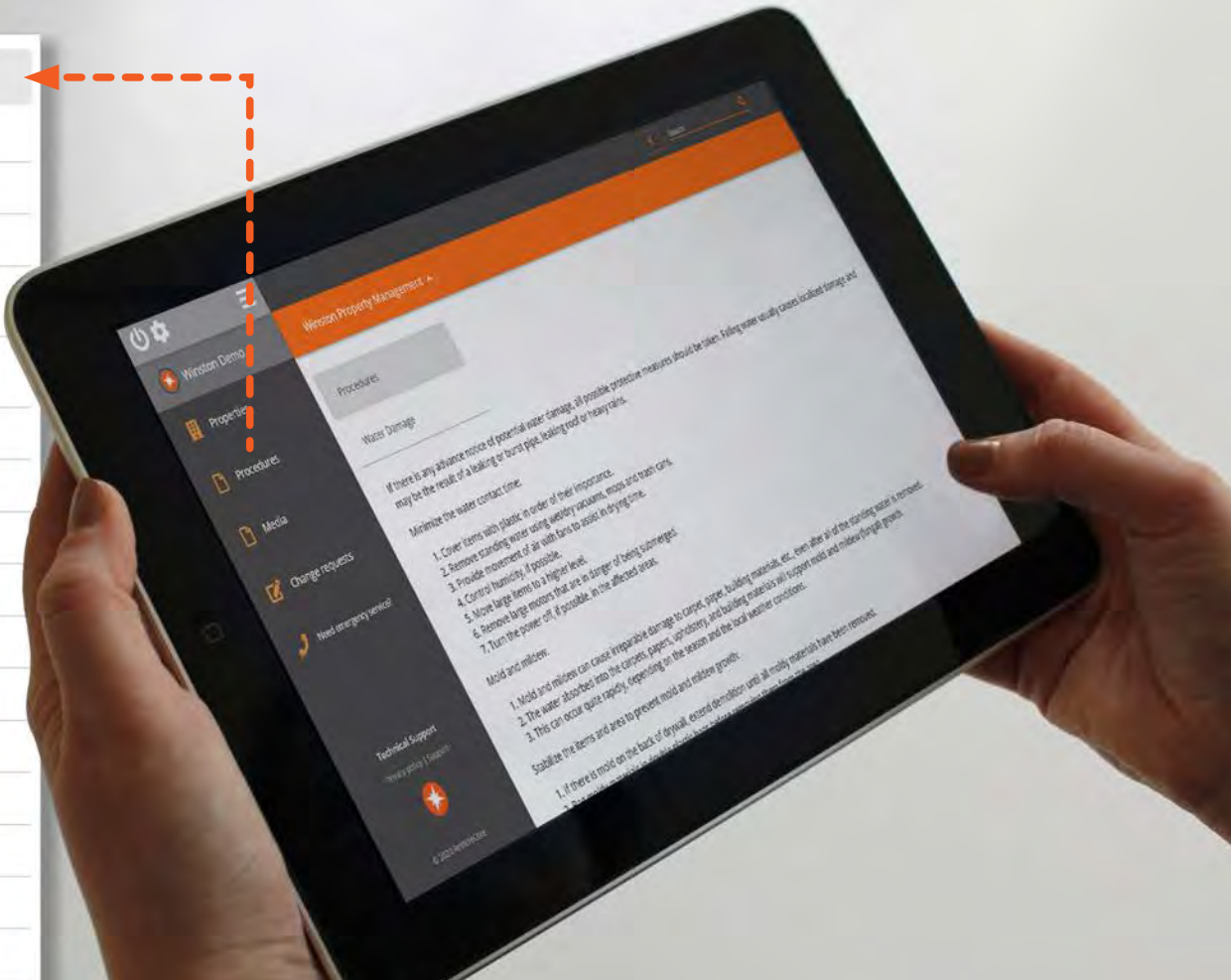Prepare Download

A Tool For Training

SecureCore provides interactive **disaster simulation training** to prepare your property staff for future emergencies.

We train your staff on...

- Who to call in case of emergency
- How to handle disasters like hurricanes & chemical spills
- Where to locate and shut off affected utilities
- Facilitate evacuations & manage shelter-in-place situations
- Property maintenance, plumbing and electrical safety.
- Mitigation of fire damage, mold and black water

Along with training on how to use our app, SecureCore also provides general **disaster procedures for more than 30 disaster situations** – all accessible through the website or mobile app.

Procedures

Active Shooter

Bio-Hazard Clean Up

Bomb Threats

COVID-19: Novel Coronovirus

Chemical Spill - Shelter In Place

Computer Failure

Crime

Crisis Communication

Earthquake

Elevator Failure

Fires

Floods

Gas Leaks

High Rise Evacuations

Hurricanes

Media Policy and Procedure

Expedited Emergency Response

RestoreCore

A Provider of Expedited Emergency Response.

SecureCore customers receive priority, next-truck-out response from our sister company, RestoreCore (a full service disaster restoration company).

SecureCore will work with you to create a customized standard operating procedure, so the RestoreCore team arrives already aware of your processes and expectations.

What are the next steps?

Kick off

Meet the SecureCore team, provide an overview of your systems & review next steps.

Data Collection

SecureCore team will work with your property managers and maintenance team to gather property-specific information and perform on-site inspections.
This will include:

- Property and corporate call lists.
- Utility shut off locations, instructions, and photos.
- Fire and security alarm system locations and instructions.
- Command centers, relocation options, vendor lists & contact information.

Rollout & Training

Secure then provides comprehensive training to your employees on:

- SecureCore App & Systems Navigation
- Disaster simulation training.

Continued SecureCore Support

After the rollout, SecureCore customers continue to receive ongoing maintenance & support

Free training for current or new staff on how to use the system, how to manage disasters, and how to maintain the property (plumbing, electric, mold, smoke damage, etc.)

Bi-annual updates to ensure your disaster plan is reviewed and updated at least twice each year.

A designated SecureCore Account Manager to help with any questions, user set up, property updates, or change requests.

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