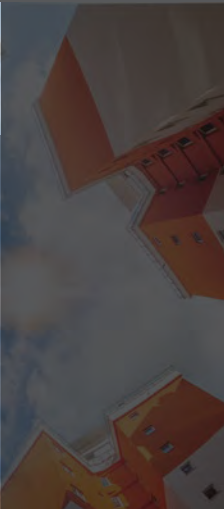




 **SecureCore**[®]
Disaster Planning & Recovery Solutions

securecore.com
(866)-630-6600

A technology solution for today and tomorrow's disasters



How prepared are your employees for a disaster?



Is your emergency plan easily accessible and up to date?



What happens when your manager or supervisor leaves?



Your disaster plan walks out the door!



...And Then A Disaster Occurs

Slow or misguided action from the community staff can cause **additional damage, increased repair costs, and safety hazards** for staff and residents.



Always On



We put your
Emergency Plans
in your pocket!

With SecureCore, your
business and communities
are prepared, and have
the guidance needed to
act fast and begin your
recovery.

What Is SecureCore?



A technology solution:

Full-service disaster planning solution with a technology backbone.



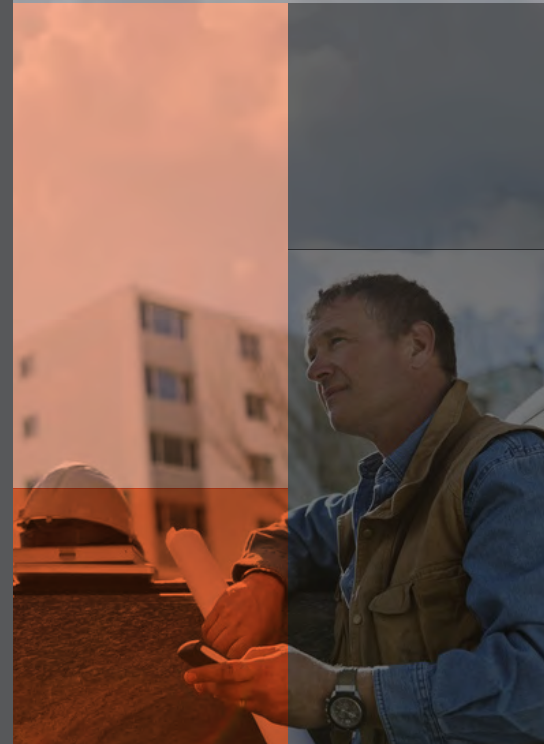
A tool for training:

In-person and electronic training for disaster management and property maintenance.



A provider of expedited emergency response:

As a SecureCore customer, you would receive priority response for emergency services from our sister company, RestoreCore.



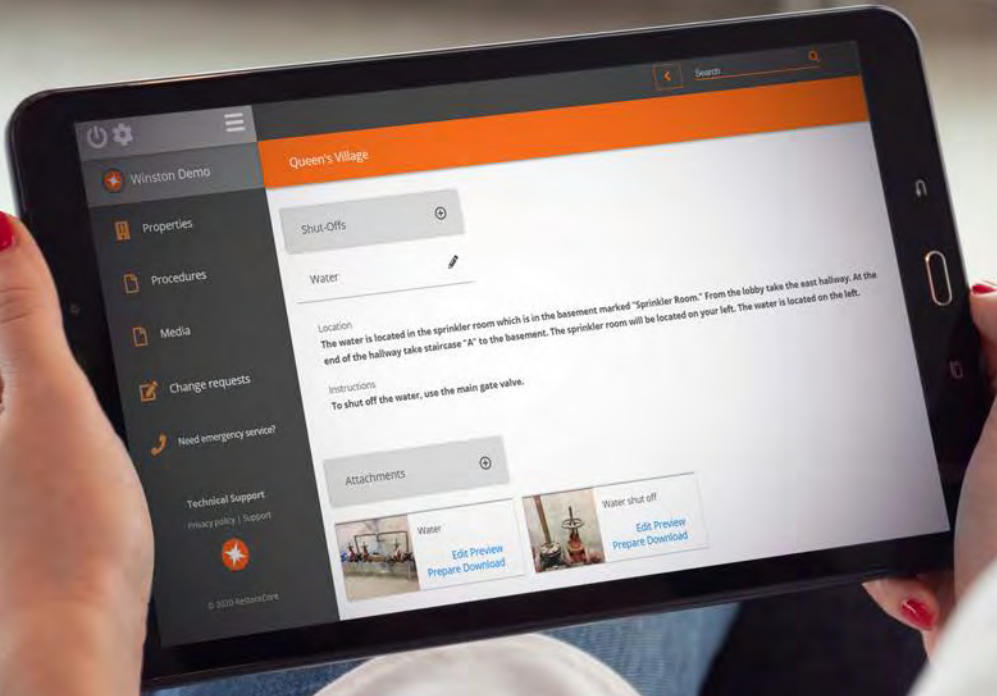
A photograph showing a person's hands interacting with a laptop and a smartphone on a wooden table. The laptop screen displays a web application interface with a sidebar menu and a main content area. The smartphone screen shows a mobile application interface with a list of items. The background is a dark grey gradient with an orange accent bar on the left side.

A Technology Solution

The SecureCore App is...

- Immediately accessible through Mobile & Web
- Available Online or Offline - 100% of the time.
- Simple to use and Easy to navigate.

Our disruption-proof mobile application is **designed for everyone**, regardless of their comfort level with technology, and offers **customizable actionable plans** for every emergency.



Winston Demo

Properties

Procedures

Media

Change requests

Need emergency service?

Technical Support

Privacy policy | Support

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Queen's Village

Shut-Offs

Water

Location

The water is located in the sprinkler room which is in the basement marked "Sprinkler Room." From the lobby take the east hallway. At the end of the hallway take staircase "A" to the basement. The sprinkler room will be located on your left. The water is located on the left.

Instructions

To shut off the water, use the main gate valve.

Attachments



Water
[Edit Preview](#)
[Prepare Download](#)



Water shut off
[Edit Preview](#)
[Prepare Download](#)



A Tool For Training

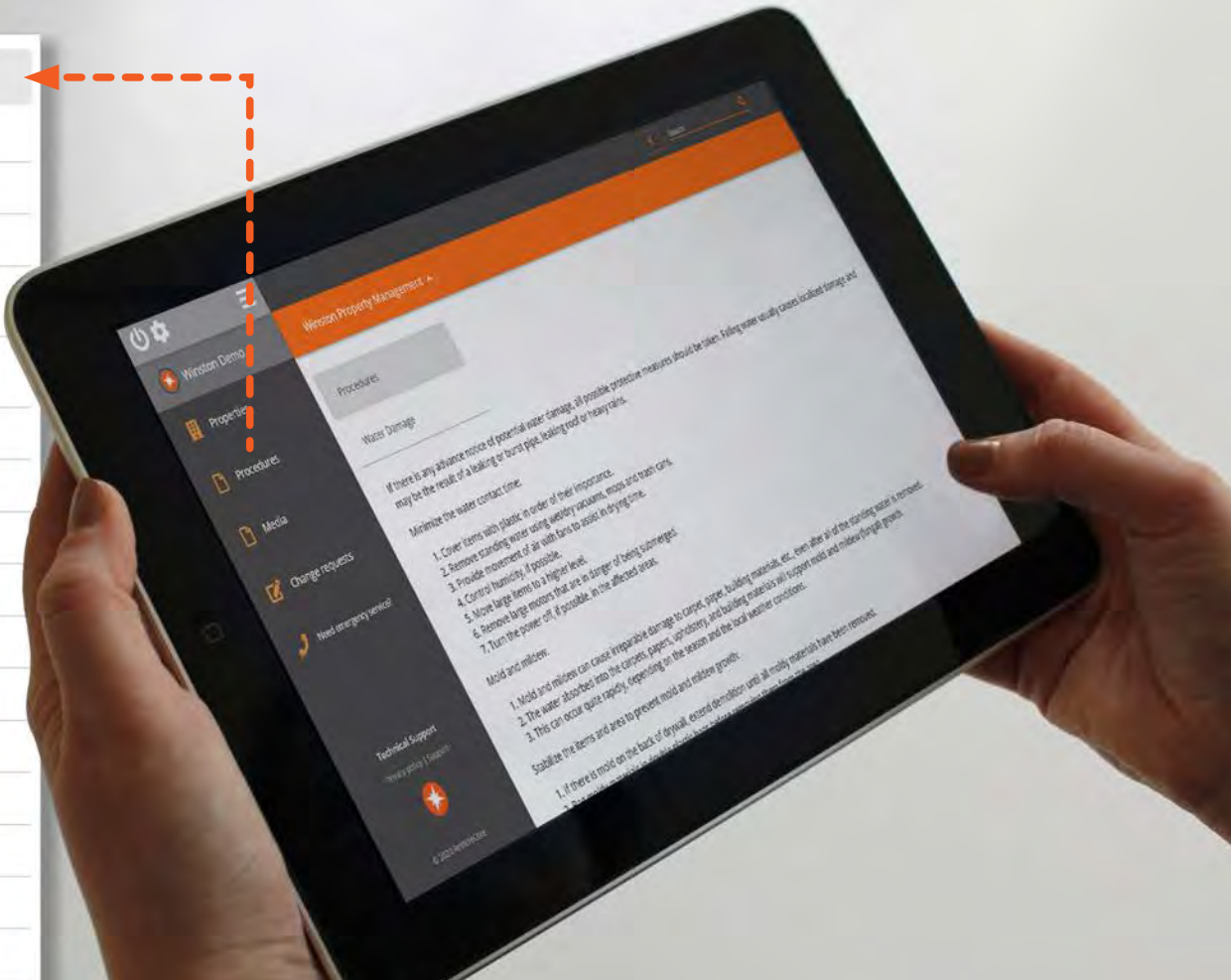
SecureCore provides interactive **disaster simulation training** to prepare your property staff for future emergencies.

We train your staff on...

- Who to call in case of emergency
- How to handle disasters like hurricanes & chemical spills
- Where to locate and shut off affected utilities
- Facilitate evacuations & manage shelter-in-place situations
- Property maintenance, plumbing and electrical safety.
- Mitigation of fire damage, mold and black water

Along with training on how to use our app, SecureCore also provides general **disaster procedures for more than 30 disaster situations** – all accessible through the website or mobile app.

- Procedures
- Active Shooter
- Bio-Hazard Clean Up
- Bomb Threats
- COVID-19: Novel Coronavirus
- Chemical Spill - Shelter In Place
- Computer Failure
- Crime
- Crisis Communication
- Earthquake
- Elevator Failure
- Fires
- Floods
- Gas Leaks
- High Rise Evacuations
- Hurricanes
- Media Policy and Procedure



Winston Property Management

Procedures

Water Damage

If there is any advance notice of potential water damage, all possible proactive measures should be taken. Flooding water usually causes localized damage and may be the result of a leaking or burst pipe, leaking roof or heavy rains.

Minimize the water contact time.

1. Cover items with plastic in order of their importance.
2. Remove standing water using wet/dry vacuum, mops and mop cars.
3. Provide movement of air with fans to assist in drying time.
4. Control humidity, if possible.
5. Move large items to a higher level.
6. Remove large motors that are in danger of being submerged.
7. Turn the power off, if possible, in the affected areas.

Mold and Mildew:

1. Mold and mildew can cause irreparable damage to carpet, paper, building materials, etc., even after all of the standing water is removed.
 2. The water absorbed into the carpets, papers, upholstery, and building materials will support mold and mildew through spores.
 3. This can occur quite rapidly, depending on the season and the local weather conditions.
- Stabilize the items and areas to prevent mold and mildew growth.
1. If there is mold on the back of drywall, extend demolition until all moldy material has been removed.

Technical Support
www.winston.com



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Expedited Emergency Response



RestoreCore

A Provider of Expedited Emergency Response.

SecureCore customers receive priority, next-truck-out response from our sister company, RestoreCore (a full service disaster restoration company).

SecureCore will work with you to create a customized standard operating procedure, so the RestoreCore team arrives already aware of your processes and expectations.

What are the next steps?

Kick off

Meet the SecureCore team, provide an overview of your systems & review next steps.

Data Collection

SecureCore team will work with your property managers and maintenance team to gather property-specific information and perform on-site inspections.

This will include:

- Property and corporate call lists.
- Utility shut off locations, instructions, and photos.
- Fire and security alarm system locations and instructions.
- Command centers, relocation options, vendor lists & contact information.

Rollout & Training

Secure then provides comprehensive training to your employees on:

- SecureCore App & Systems Navigation
- Disaster simulation training.

Continued SecureCore Support

After the rollout, SecureCore customers continue to receive ongoing maintenance & support



Free training for current or new staff on how to use the system, how to manage disasters, and how to maintain the property (plumbing, electric, mold, smoke damage, etc.)



Bi-annual updates to ensure your disaster plan is reviewed and updated at least twice each year.



A designated SecureCore Account Manager to help with any questions, user set up, property updates, or change requests.